



Caring For Our Community

Crystal Care Group
17215 77 Avenue
Edmonton, AB, T5T 0K1

Private and confidential

Dear Sir/Madam:

Re: Proposal to Provide Supportive Living Services

Thank you for the opportunity to provide exceptional care and supportive living solutions to individuals within your reach.

Company Background

Crystal Care Group(CCG) provides supportive housing program designed to offer non-institutional community living options to individuals in a safe, friendly, and home-like setting. At Crystal Care Residences, our passion is to provide holistic, caring, and personalized services to our residents.

Our entire team is committed to customer satisfaction which is exemplified in the positive feedback we receive from our residences. Our caring service and competent leadership make us the best value partner in our industry.

Residents we serve

Crystal Care Group offers a range of support for individuals who may need some supervision and support in executing daily basic tasks and activities to remain living independently and safely in a housing environment.

Our supportive living services are designed for young adults and adults with light or moderate care needs who do not require around the clock medical or nursing care. For example, our resident profile includes vulnerable persons, who will benefit from a supportive living environment, and those experiencing a variety of chronic conditions.

CCG residences are, however, not suitable for clients who; have pets; need mobility aids (with the exception of using a cane); aggressive behaviors; or require continuous nursing care.



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Our Services and Locations

Crystal Care Group offers:

Residential Services which include meal plans, all utilities, housekeeping, home maintenance, security system, cable TV, internet and local phone.

Supportive Services which include weekly housekeeping, laundry, social activities, Grocery shopping, transportation arrangements.

Consultation Services such as case management; coordination and referral services to community and other external resources; mental health support. Diversity & Socialization, Life skills; assistance in coordinating or managing life stages, transitions, and supports.

Crystal care group has various locations within Edmonton supporting individuals who prefer to remain in a home-like setting within the community. CCG residences have private bedrooms and shared common areas. Respite care is also available on some of our residences.

CCG residences are situated close to major amenities in safe and decent neighborhoods. Support Packages start at \$1000/ month and are determined based on the size of the room and level of support and consultation services needed.

Please let us know how we can go about having our organization and information submitted into your community resource housing and supportive living guide.

Thank you for your time,

Crystal Care Group

17215 77 Avenue

Edmonton, AB, T5T 0K1

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CONSULTATION SERVICES

Young Adults & Adults

- CASE MANAGEMENT
- IDENTITY - Values and foundation as a core of the function - Elder/revered individual/ life couch.
- MENTAL HEALTH SUPPORT - Counselor / support worker/ psychologist/psychiatrist
- DIVERSITY & SOCIALIZATION
- LIFE SKILLS & TRANSITION SUPPORT - Life coach/mentor/ community support worker.
 - Self awareness -Harm reduction
 - Goal setting -Inspiration -Attitude
- EMPLOYMENT SKILLS
 - Skills identification -Networking
 - Resume writing & interview skills

Older Adults & Seniors

- CASE MANAGEMENT
- MEDICATION ASSISTANCE
- HEALTH AND PERSONAL CARE
- SPECIAL DIET
- RESPITE CARE
- TRANSPORTATION
- MENTAL HEALTH SUPPORT - Counselor / support worker/ psychologist/ psychiatrist
- SOCIALIZATION & PROGRAMS

CCG RESIDENCES

